IN THE SPECIFICATION

Please amend the specification as follows:

Delete the paragraph on page 1, between lines 22-23 of the specification.

Replace the paragraph spanning pages 1-2, between page 1, line 26, and page 2, line 14 of the specification with the following:

In the dialog system according to the invention, the contents and form of the system outputs are adapted to the style of speech of user inputs and/or to the behavior of a user during a dialog with the dialog system. The details about the style of speech and dialog interactions of a user are contained in an associated user model which is evaluated by the dialog system components. The dialog system is thus in a position to generate system outputs adapted to a user's style of speech with a style of speech considered pleasant by the respective user. As a result, the inhibition threshold of the use of the dialog system can be lowered. Both the contents of the sentences and also the syntax of system outputs are adapted by the dialog system according to the

invention, so that a dialog structure is made possible in which a dialog to be held with a user is experienced by him as pleasant and, furthermore, the dialog with the user is held highly effectively. Also a user's interaction behavior is incorporated in the associated user model so that, more particularly, the output modalities used by the dialog system during a dialog are used as well as possible in dependence on the use of various available input modalities ~~(see claim 2)~~. In some cases a pure speech output may be the result, in other cases an output of signal tones and again in other cases a visual system output. More particularly, various output modalities may also be used in combined version to guarantee an effective communication with the user. A concentration to those output modalities takes place with which the user achieves the highest rates of success. The dialog system may provide optimal help for a user to achieve his dialog object while taking his requirements and abilities into account.

Replace the paragraph on page 2, between lines 15-19 of the specification with the following:

~~The~~ A further embodiment ~~according to claims 3 and 4~~ makes it

possible to adapt the dialog structure when user inputs are

recognized with different reliability. So-called confidence

measures can be used in this respect. If a recognition result is

recognized as unreliable, the user may be requested, for example,

to confirm the recognition result, or by suitable system outputs,

be prompted to use other input modalities.

Replace the paragraph on page 2, between lines 20-22 of the

specification with the following:

~~The claims 5 and 6 indicate~~Other embodiments allow

possibilities to determine user models. The use of fixed models for

user stereotypes is advantageous in that an extensive user model

can be assigned to a user already with few dialog data.

Replace the paragraph on page 6, between lines 8-15 of the

specification with the following:

Block 24 features a calculation of an updated user model for a

user. The update of a user model is a continuous one based on the

analysis data determined by block 20. More particularly, a fixed

user model determined in block 21 on the basis of one or various

user stereotypes is used as a basis and adapted. Block 25 features

updated user models 25-1, 25-2 to 25-n which are combined by a

block 25. A block 26 represents the selection of one of the updated

user models from block 25 ~~independence~~ in dependence on the

analysis data of the block 20, while an adaptation of the dialog

system 1 made in block 23 with the aid of the selected updated user

model.